



## Terms and Conditions

### Our Services

1. Clover Hill Wines services are provided to adults over the age of eighteen (18) years. By making a booking with Clover Hill Wines, you acknowledge that you are over 18 years of age.
2. You can make a booking online. Full payment is required at the time of booking. Until such time as payment is made your booking remains unconfirmed.
3. All prices are contained on the Clover Hill Wines website. Prices on the Fee Sheet are in Australian Dollars (AUD) and are inclusive of GST.
4. Clover Hill Wines will not charge you a security bond on your booking. If, following your stay at the Property, it is determined that loss or damage has been incurred by Clover Hill, Clover Hill reserves the right to charge your credit card to cover any additional costs incurred, including but not limited to any breakage, damage or excess cleaning requirements, excess refuse, extra guests beyond those declared etc.

### Staying in a Glamping Tent

1. Campfires are not allowed within the vineyards unless organised by a Clover Hill staff member. You will be liable for any loss or damage to the Property resulting from the failure to adhere to this.
2. You must respect the local wildlife and not approach any animals, domestic or otherwise on the Property.
3. Pets are not permitted in the Cabin or on the Property without prior approval from Clover Hill or if specifically advised in the Pre-Arrival Instructions.
4. You acknowledge that You are fully liable for any loss or damage You cause to the Tent or Property. Clover Hill Wines reserves the right to deduct charges from Your credit card for any loss or damage incurred.
5. You agree that only those persons indicated on the booking form will enter the Tent and Glamping area. Clover Hill Wines reserves all rights to evict You from the Tent and Property if this is not adhered to.
6. You agree to behave responsibly when using the Tent and the surrounding area. Parties are not permitted.
7. Smoking is not permitted inside or within a distance of 20m from the Tents.

### Departure from the Property

1. You agree to leave the Tent and Property by the agreed Departure Date.
2. You agree to leave the Tent and Property in the same condition as when you arrived, subject to natural wear and tear.
3. You agree to notify Clover Hill Wines of any damage caused to the Tent and/or Property incurred during your stay.

### Cancellation of booking

1. Cancellation by You: All cancellations prior to 4 weeks before your arrival date will result in a 100% refund of the total cost. If the booking is cancelled with less than 4 weeks of your arrival you will receive no refund of the booking fee.
2. Cancellation by Clover Hill Wines: The booking is made in good faith by Clover Hill Wines and may be subject to change or cancellation. Should there be a necessity for this, we will endeavour to assist you in finding alternative accommodation in the event of a cancellation. If cancellation occurs, a full refund of all monies paid will be given to you.

### Guarantee and Indemnity

1. You guarantee to indemnify and hold Clover Hill Wines harmless against all claims by third parties brought against Clover Hill Wines arising out of or in connection with:
  1. any material or content You provide to Clover Hill Wines through the Clover Hill website;
  2. Your use of any content on the Clover Hill website including but not limited to the services;
  3. Your entry to and stay at the Tent and Property; and
  4. any breach of the Clover Hill Wines Terms and Conditions.

These terms and the Booking Summary represent the entire agreement between the parties and supersede any previous marketing information, representations or agreements whether recorded in writing or otherwise. These conditions are governed by and construed in accordance with the laws of Tasmania, Australia.

By staying with us, you agree to adhere to the terms and conditions outlined. If there is a failure to comply with these terms and conditions, Clover Hill Wines has the right to refuse entry, amend the rate or terminate the booking immediately.